

## CONTROLLER'S OFFICE MINUTES



Associated Students

3/30/21, 5:00 pm

Zoom Conference Call

**CALL TO ORDER at 5:02 pm by Tomislav Medan, second by Bernie**

### **A. MEETING BUSINESS**

#### **A-1. Roll Call (Pre-entered Names)**

<b>Name</b>	<b>Note:</b> absent (excused/not excused) arrived late (time) departed early (time) proxy (full name)	<b>Name</b>	<b>Note:</b> absent (excused/not excused) arrived late (time) departed early (time) proxy (full name)
Samantha Zhang	<b>Present</b>	Evan Whitlock	<b>present</b>
Tomislav Medan	<b>Present</b>	Tejal Kolte	<b>Present</b>
Bernie Nguyen	<b>present</b>	Martin	<b>Present</b>
Michael Zargari	<b>Present</b>	Nhung Tran	<b>Present</b>
Angeline Zhang	<b>present</b>	Anne Lin	<b>Absent</b>
Shivani Awasthi	<b>excused</b>	Ahmed	<b>Present</b>

#### **A-2. Acceptance of Excused Absences**

***Accepted by Sam and seconded by Tomislav 5:06***

### **B. PUBLIC FORUM**

#### **B-1.**

- **No public forum topics**

QUESTIONS:

- No questions from the group

#### **B-2.**

### **C. DISCUSSION ITEMS**

#### **C-1. STROI Business Plan Review**

- Went over by page sections the various edits and comments our members had on the STROI business plan
- Overall, many generalities in the document are not explained/in there as buzzwords and makes the document a level of formality below where it should be
- Micheal's section around 5-6 highlights his main issue: instead of creating a secondary program like they want to, this group should be collaborating with existing groups that already exist. Instead of creating a fee based program again, they should have more

initiative in talking with the UCEN and campus store to collaborate and see what options there are

- Campus store already has a repair shop. Has UCEN funding and profit generating to raise its funds
- Liability concerns:
  - Even if an employee of store negligently destroys your device, that still won't ever be their fault
  - The liability insurance is an interest point for us and how easy it's challenged and such
- Offering every student free consultation services for half an hour or such, where does the money come from for free consultations
- How much does it cost for these free consultations?
- Is their plan to break even?
  - They are looking for a lock in but can potentially generate revenue
- Phil commented that he would have loved to see them have more content and history in their pop ups to show increased interest and sales. Covid certainly did not allow them to do this, but it would have been nice
- Incorporating data from surveys as they continue to go along
- Our summary concern is possibly the fact that the risks associated with repairs and the possible fallout from a botched repair is a big PR risk for this entity considering they will have an AS lock in and be receiving student fees to keep themselves afloat
- A lot of the budget materials they have are based on the surveys they did, but that's a very small sample size
- Who wrote their liability waiver??
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#### **D. SBA/BA Updates**

       D-1.

#### **E. Breakout Room Work Sessions**

**D. ADJOURNMENT**

*MOTION/SECOND: Sam Zhang/Bernie seconds it*

*Consent*

*5:58 PM*